8/9/05

Federal Communications Commission 445 12<sup>th</sup> St., S.W. Washington, D.C. 20554

Re: WC Docket No. 05-196

## **Subscriber Notification Report**

Dear Sir/Madam:

As per requirements by the Federal Communications Commission (FCC), Razorline has contacted each of its customers via letter sent by U. S. Mail on August 1, 2005 notifying them in plain language of the circumstances under which E911 service may not be available through their Voice Over Internet Protocol (VoIP) device and/or may be limited by comparison to traditional E911 service.

Razorline has received 45% of the 911 Service Acknowledgement letters back that were sent out as of August 9 2005. We expect to receive a 100% of the letters back by August 29, 2005. If a 100% of the 911 Service Acknowledgement letters have not been received within a reasonable time before August 29, 2005, a Razorline representative with visit the customers that have not sent the acknowledgement back to ensure 100% cooperation. The acknowledgement letters are placed in the customers file.

Razorline has distributed warning stickers to each customer, sent August 8, 2005 with a letter instructing them to place the labels on or near the VoIP equipment. The warning stickers were sent via U. S. Mail.

The following individual is responsible for the company's compliance efforts with the VoIP E911 Order:

Andrea Anderson Customer Support Specialist 3525 N. Causeway Blvd., Ste, 500 Metairie, LA 70002

Phone: 504-274-1708

Email: aanderson@razorline.com

Regards.

Razorline, LLC

Customer Support Specialist